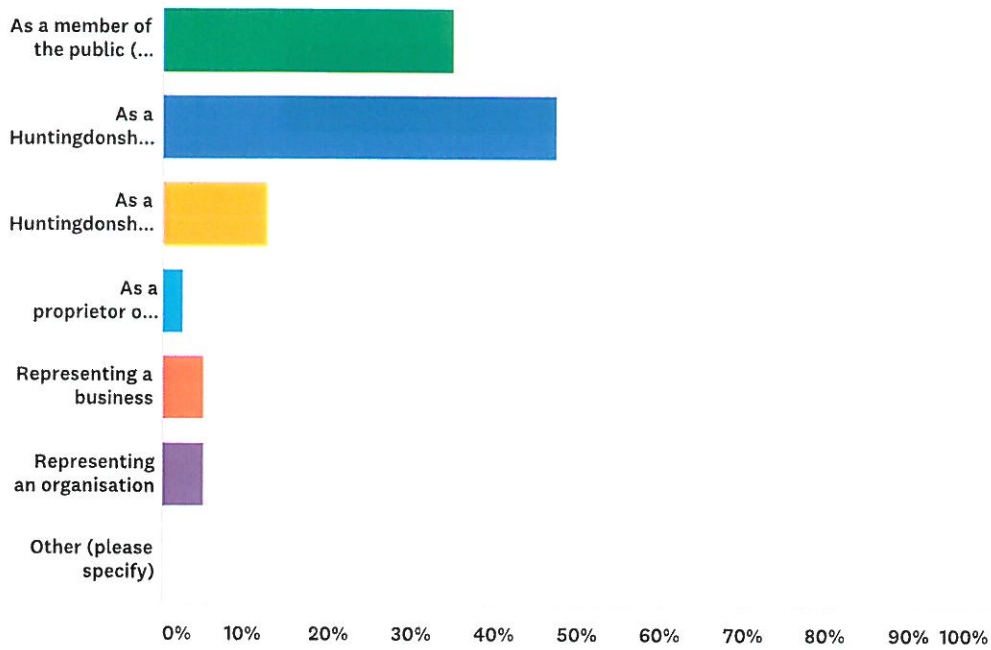


Q1 In what capacity are you replying to this consultation?

Answered: 40 Skipped: 0

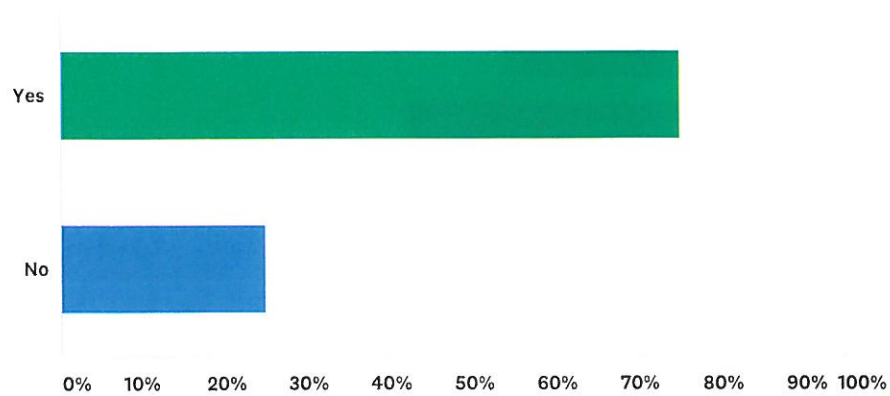


ANSWER CHOICES	RESPONSES	
As a member of the public (not a taxi driver)	35.00%	14
As a Huntingdonshire District Council licenced Hackney Carriage or Private Hire driver	47.50%	19
As a Huntingdonshire District Council licenced operator	12.50%	5
As a proprietor of a Huntingdonshire District Council licenced vehicle	2.50%	1
Representing a business	5.00%	2
Representing an organisation	5.00%	2
Other (please specify)	0.00%	0
Total Respondents: 40		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q2 Do you live in Huntingdonshire District?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

75.00%

25.00%

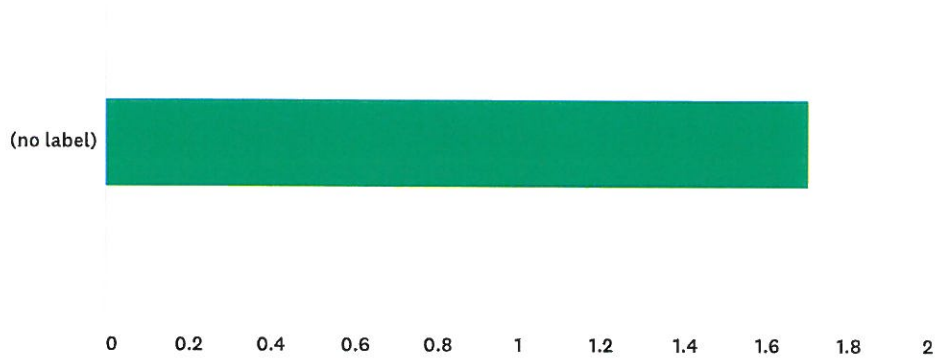
30

10

40

Q3 Do you agree that the Council should have a dedicated licencing policy for the Hackney Carriage and Private Hire trade reflecting current legislation and guidance?

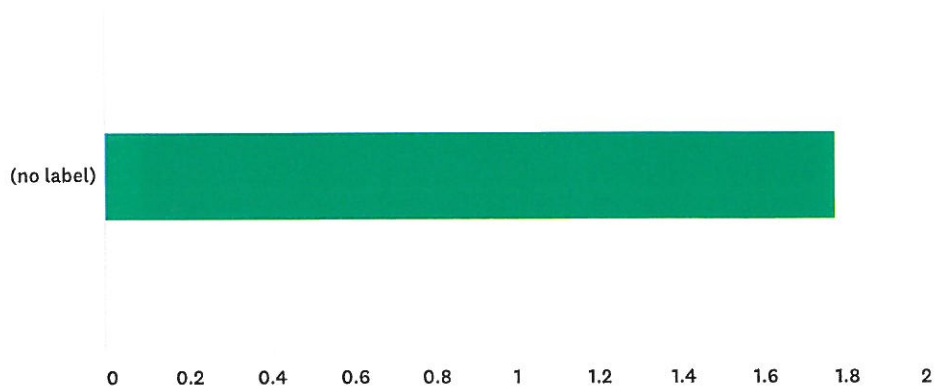
Answered: 40 Skipped: 0



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	50.00% 20	35.00% 14	10.00% 4	5.00% 2	40	1.70

Q4 Do you agree that all licensed drivers should undertake training on equalities, child sexual exploitation, safeguarding and disability awareness?

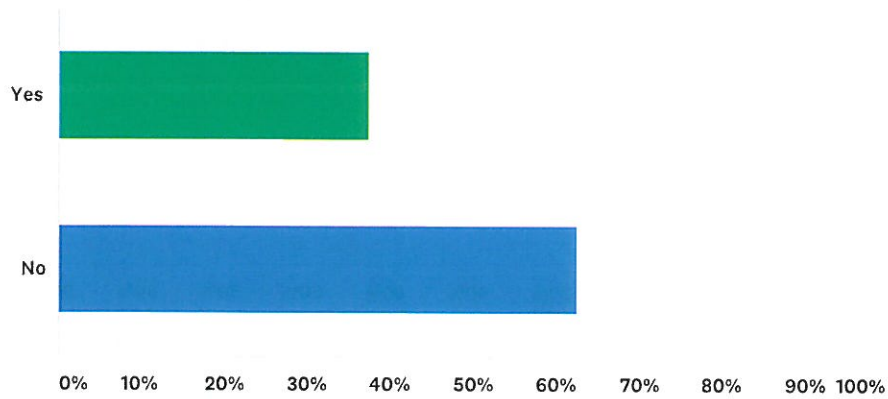
Answered: 40 Skipped: 0



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	50.00% 20	27.50% 11	17.50% 7	5.00% 2	40	1.77

Q5 Vehicles are required under the Council's existing conditions to carry a First Aid Kit, there are no plans to change this requirement. In addition, should all licensed drivers be required to hold a first aid certificate?

Answered: 40 Skipped: 0



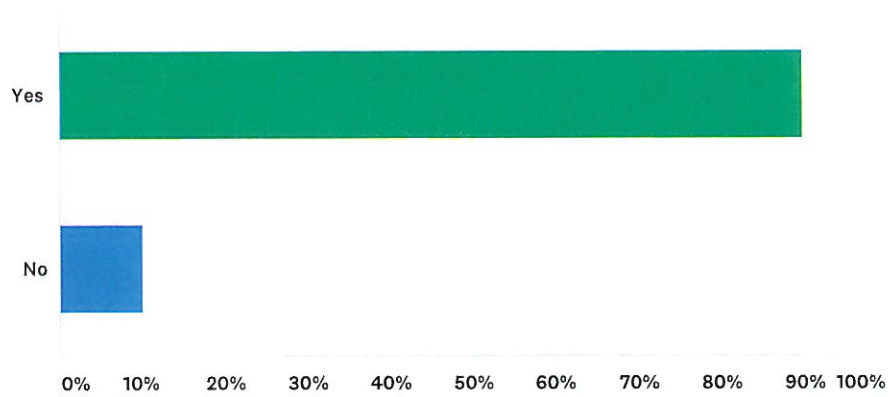
ANSWER CHOICES

RESPONSES

Yes	37.50%	15
No	62.50%	25
TOTAL		40

Q6 Should the Council include within the policy a code of conduct for licensed drivers and operators?

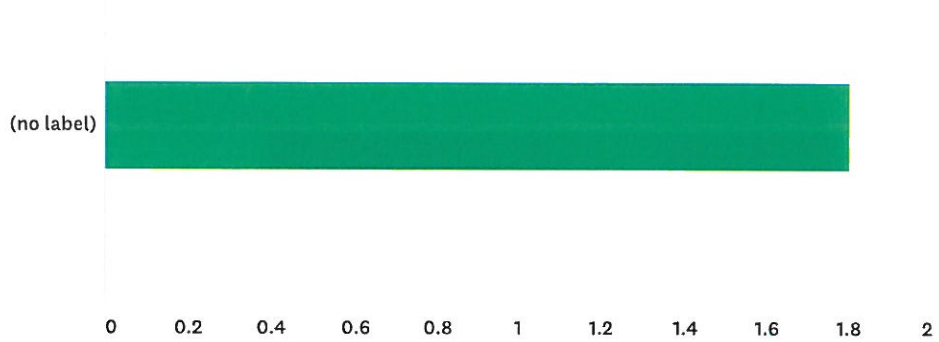
Answered: 40 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.00%	36
No	10.00%	4
TOTAL		40

Q7 Do you agree that the Council's conditions for drivers, operators and vehicles should be revised and kept updated?

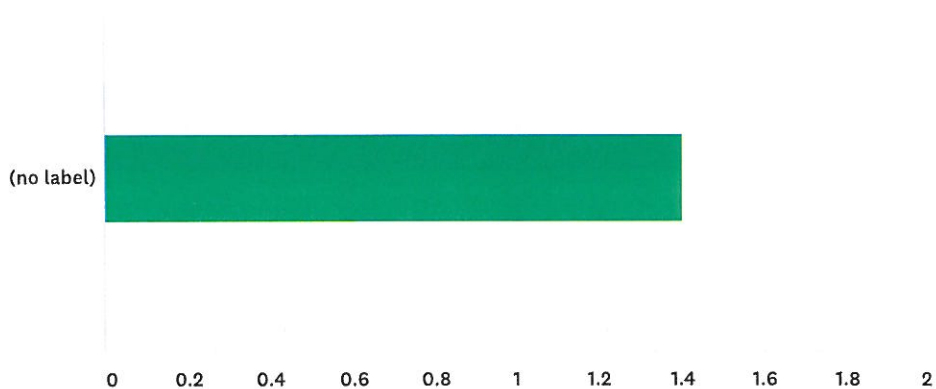
Answered: 40 Skipped: 0



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
(no label)	40.00%	45.00%	10.00%	5.00%	40	1.80
	16	18	4	2		

Q8 Do you agree that the Council's guidelines relating to the relevance and treatment of convictions for new and existing drivers be kept relevant and up to date?

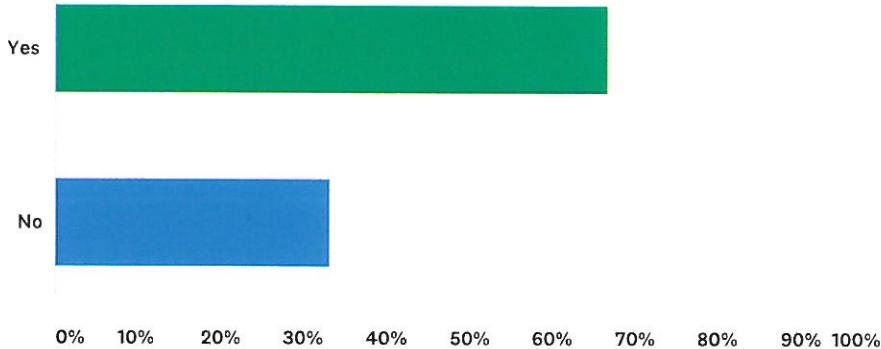
Answered: 40 Skipped: 0



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	60.00% 24	40.00% 16	0.00% 0	0.00% 0	40	1.40

Q9 Should the Council introduce a local knowledge test for new drivers?

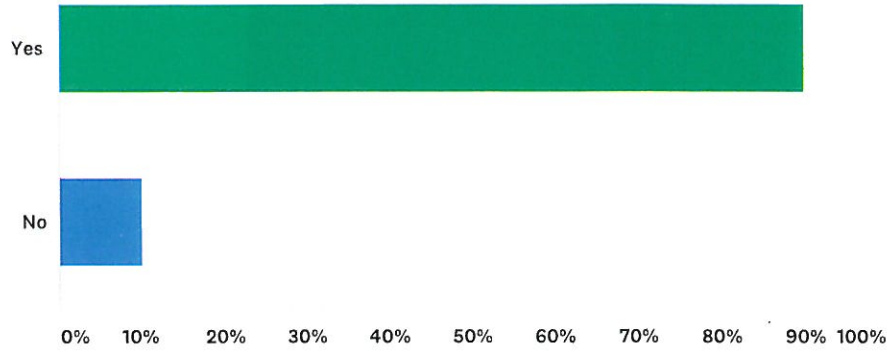
Answered: 39 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	66.67%	26
No	33.33%	13
TOTAL		39

Q10 Should the council introduce a basic assessment of English language and arithmetic for new drivers?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

90.00%

10.00%

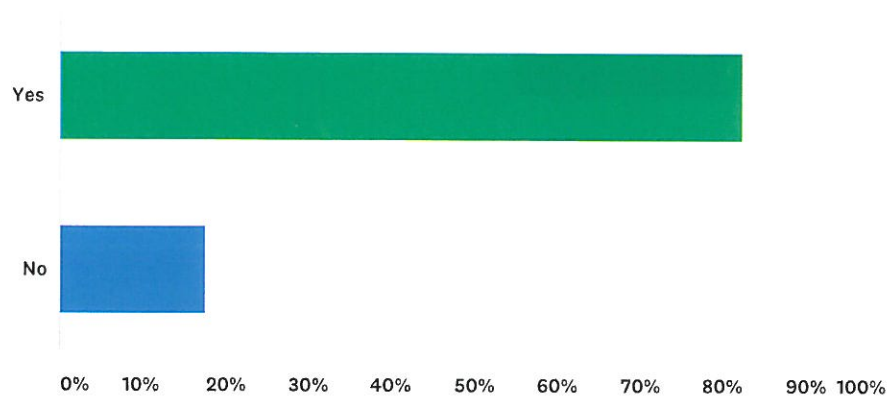
36

4

40

Q11 The Health Act 2006 prohibits smoking in vehicles. Should the Council extend this to electronic cigarettes and vaping?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

82.50%

17.50%

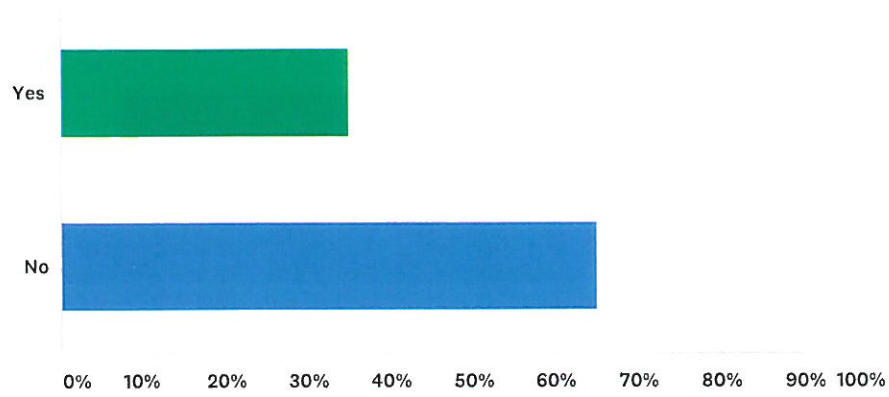
33

7

40

Q12 Should the Council require CCTV in all licensed vehicles?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

35.00%

65.00%

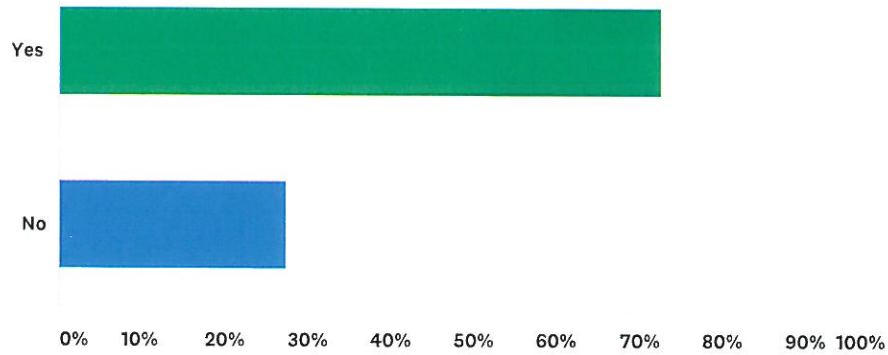
14

26

40

Q13 Following an accident, do you agree that a vehicle should be inspected and/ or submitted to the testing station to ensure it is safe to drive before the plate is re-issued?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

72.50%

27.50%

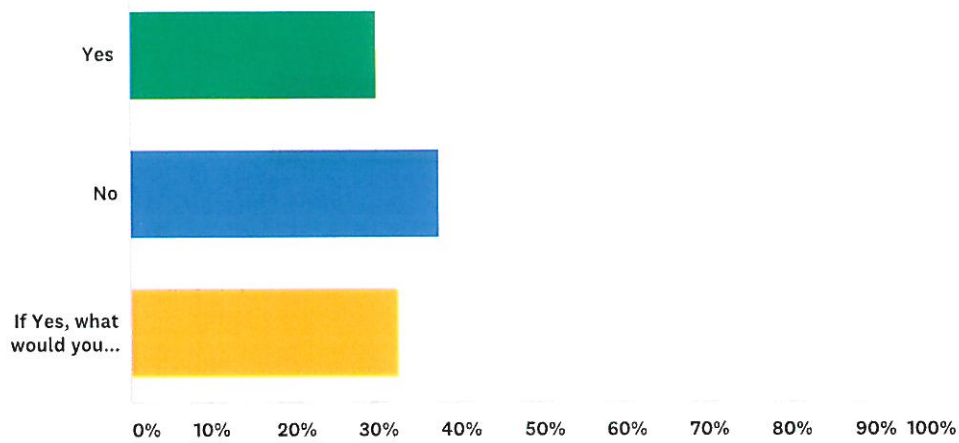
29

11

40

Q14 Should the Council introduce a maximum age policy at first application with Huntingdonshire District Council for licensed vehicles?

Answered: 40 Skipped: 0



ANSWER CHOICES

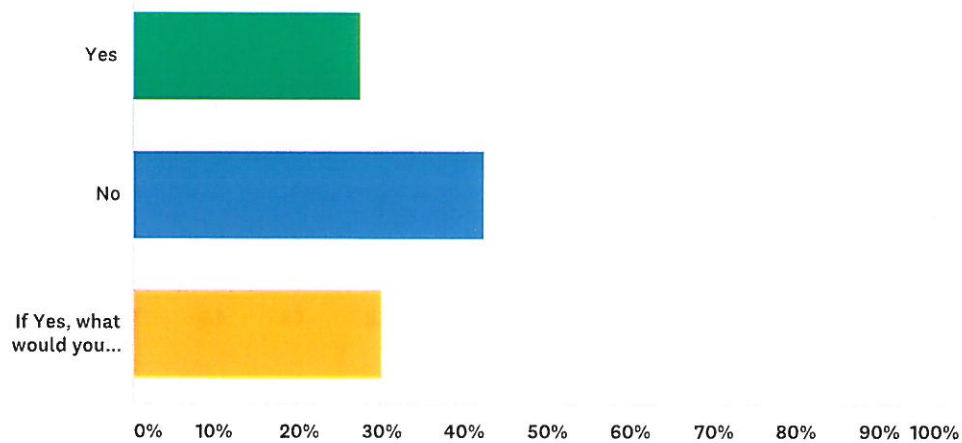
RESPONSES

Yes	30.00%	12
No	37.50%	15
If Yes, what would you suggest to be the maximum age of a vehicle on first application of licence?	32.50%	13
TOTAL		40

#	IF YES, WHAT WOULD YOU SUGGEST TO BE THE MAXIMUM AGE OF A VEHICLE ON FIRST APPLICATION OF LICENCE?	DATE
1	10	11/30/2017 5:25 AM
2	3 years	11/27/2017 10:09 PM
3	10 years dependent on how vehicle has been treated.	11/22/2017 5:11 PM
4	15	11/21/2017 9:06 PM
5	5 years	11/8/2017 10:34 AM
6	I believe this should be 3 year old.	10/26/2017 10:03 AM
7	5 years	10/23/2017 8:23 PM
8	3 years	10/22/2017 7:22 PM
9	10	10/20/2017 2:15 PM
10	10 years from first registration	10/16/2017 11:34 AM
11	6 years	10/4/2017 10:25 PM
12	4yrs	10/3/2017 2:59 PM
13	10	10/1/2017 5:38 PM

Q15 Should the Council introduce a maximum age policy at renewal with Huntingdonshire District Council for licensed vehicles? i.e. the maximum age of a vehicle that can hold a licence

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes	
No	
If Yes, what would you suggest should to be the maximum age of a vehicle on renewal?	
TOTAL	

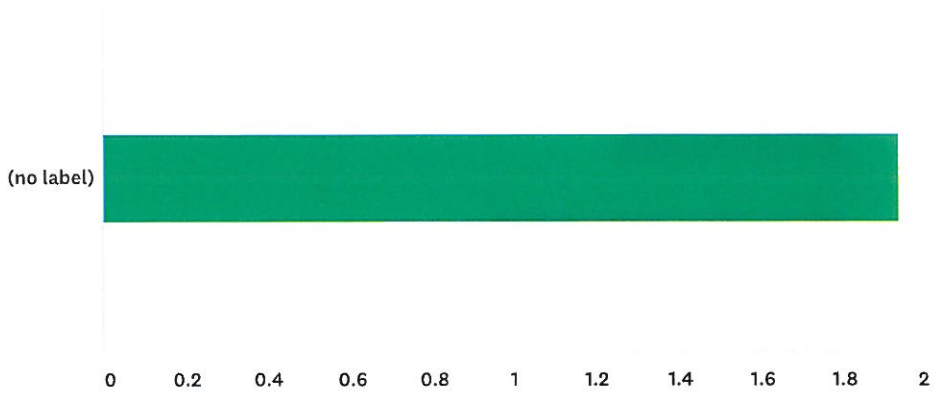
RESPONSES

27.50%	11
42.50%	17
30.00%	12
	40

#	IF YES, WHAT WOULD YOU SUGGEST SHOULD TO BE THE MAXIMUM AGE OF A VEHICLE ON RENEWAL?	DATE
1	7 yrs	11/27/2017 10:09 PM
2	10 years dependent on how vehicle has been treated	11/22/2017 5:11 PM
3	12 years	11/8/2017 10:34 AM
4	8	11/2/2017 12:11 AM
5	10	10/28/2017 9:06 AM
6	Age is not relevant it is Condition and if the car is Road worthy and clean.	10/26/2017 10:03 AM
7	10 years	10/23/2017 8:23 PM
8	8 years	10/22/2017 7:22 PM
9	12 years	10/4/2017 10:25 PM
10	30	10/4/2017 12:46 PM
11	7yrs	10/3/2017 2:59 PM
12	15	10/1/2017 5:38 PM

Q16 Do you agree that the Council should not licence any Private Hire vehicles that look like Hackney Carriage vehicles?

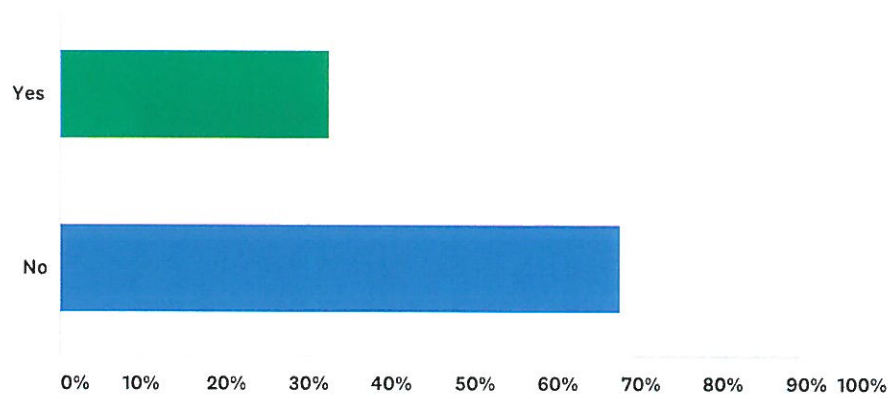
Answered: 40 Skipped: 0



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	42.50% 17	30.00% 12	20.00% 8	7.50% 3	40	1.93

Q17 Should all Hackney Carriage vehicles be the same colour?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

32.50%

67.50%

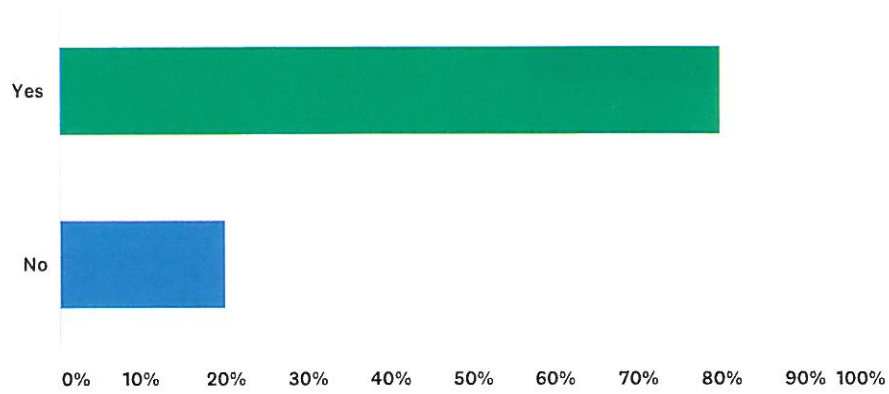
13

27

40

Q18 Should all Hackney Carriage vehicles have signage stating 'Licensed Hackney Carriage' and bear the Council's logo?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

80.00%

20.00%

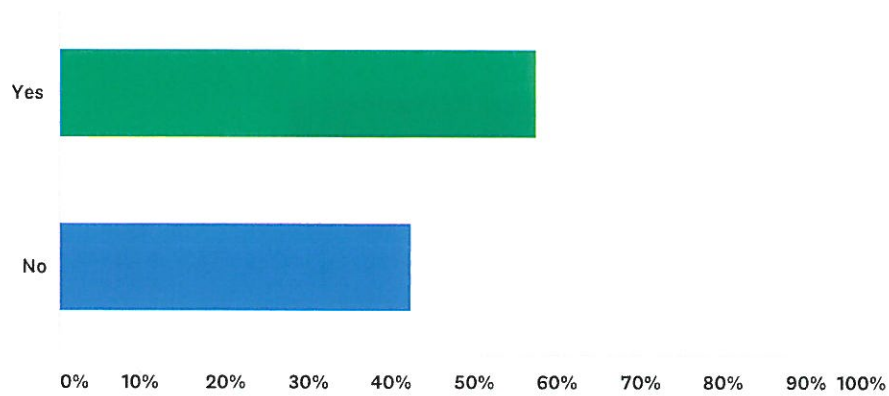
32

8

40

Q19 Do you consider there is a need for the Council to limit the number of Hackney Carriage Vehicle licences granted within the district?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

57.50%

42.50%

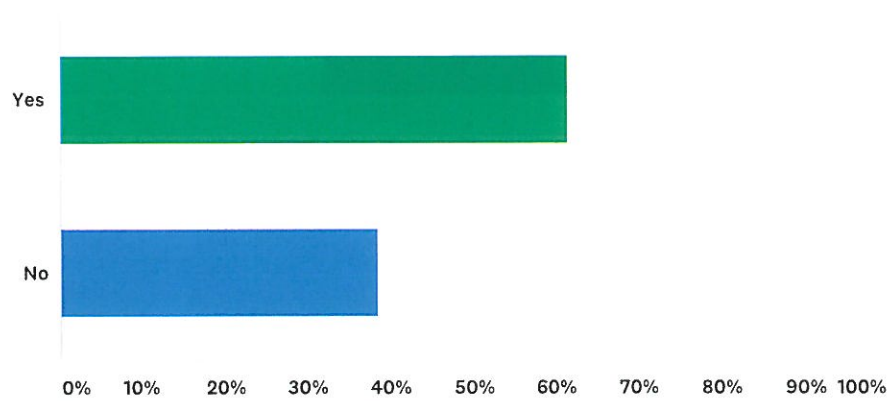
23

17

40

Q20 Should all Private Hire vehicles have signage stating 'Private Hire Vehicle - Insurance invalid unless pre-booked with operator' and bearing the Council logo?

Answered: 39 Skipped: 1



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

61.54%

38.46%

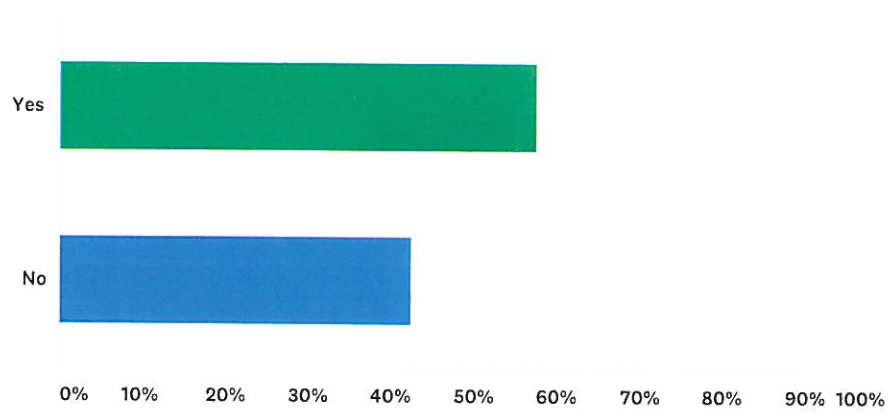
24

15

39

Q21 Should Private Hire vehicles be permitted to use magnetic signage instead of fixed signage?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

57.50%

42.50%

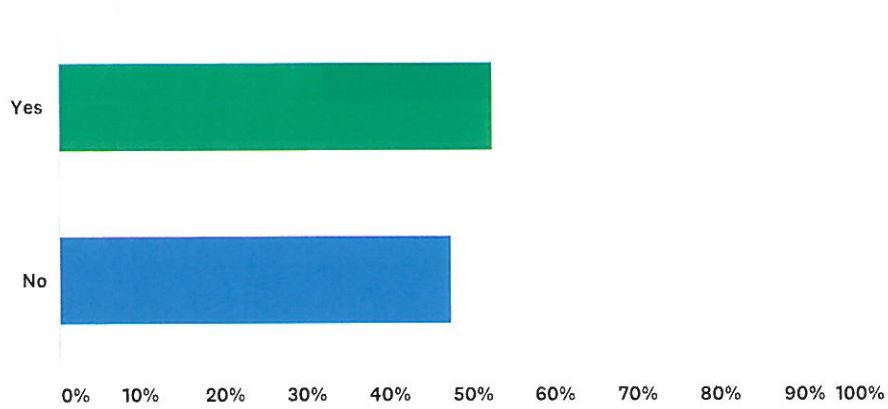
23

17

40

Q22 Should the Council change from a single set fee for an operator's licence to a sliding scale of fees based upon the number of vehicles operated?

Answered: 40 Skipped: 0



ANSWER CHOICES

Yes

No

TOTAL

RESPONSES

52.50%

47.50%

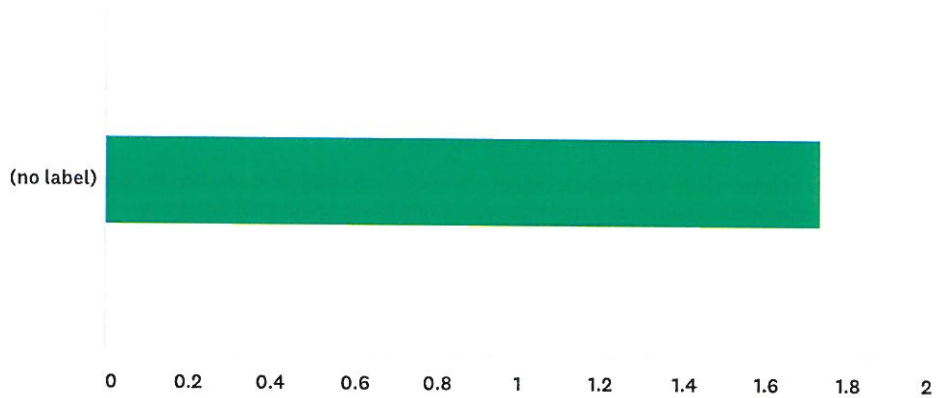
21

19

40

Q23 Do you agree that Operators should have a documented complaints procedure that can be made available to the Council upon request?

Answered: 40 Skipped: 0



	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
(no label)	47.50% 19	40.00% 16	5.00% 2	7.50% 3	40	1.73

Q24 Thank you for completing the survey. Please enter any additional comments here.

Answered: 25 Skipped: 15

#	RESPONSES	DATE
1	The practice of charging the distance to pick up people when they are not in the car should stop. This does not happen in other parts of the UK. I also had a driver this week say that as the A14 was closed he was going to add the cost of him driving back to base AFTER dropping me off on to the bill as it was longer than normal, that was Steve's taxi's	12/19/2017 2:37 PM
2	in general the taxis i use are clean and have a higher standard in maintainance so no chnages are required as that the same time the day and age were living in we should not bring any hardship to drivers as they follow the councils policy and age of vehicles should not be changed if they are changed the current vehicles should be given lee way which doesnt give them hardship	12/14/2017 10:58 PM
3	In point 3.56 the policy refers to only licencing side loading WAV's. Cambridgeshire Alliance for Independent Living (www.cail.org.uk) are aware of people who have complex disabilities and require larger wheelchairs that can only go in to a vehicle from the rear to protect them from injury.	12/14/2017 10:23 AM
4	Who will pay for the extra driver training ie writing and reading, safeguarding. Local knowledge is obsolete as they all have sat nav's	11/27/2017 10:09 PM
5	No comments	11/25/2017 9:19 PM
6	There should be one set of rules for all taxi drivers to abide my should they break the law they should loose the right to be come an operator and driver on Huntingdon district council to many sets of rules for running abusiness from home and ilegal operators from other areas running in Huntingdon District Council	11/25/2017 2:42 PM
7	Survey or policy don't talk about increasing of fares or change of tariffs as the government has announced there will be minimum pay about 10£ by the April thanks	11/23/2017 2:41 PM
8	Spot checks should be done on the vehicles for cleanliness inside, also for drivers to be wearing their l.d badges. I don't think it's a bad idea to do random drink/ drug tests.	11/22/2017 9:45 AM
9	I don't think there should be an age restriction on vehicles. It should go by the condition of each vehicle (interior & exterior) at test level also possibly some spot checks would be good to make sure it's not just made to look pretty at test.	11/22/2017 7:24 AM

- 10 There should be no additional Policy document or other document that sits either outside or alongside the existing conditions of license documents - the general public struggles as it is with understanding the existing stipulations and what they mean to them as service users, without creating further complications by the introduction of parallel documents that will only add further confusion. For this reason, the "code" referred to in Q6, should be introduced if and only if it can be incorporated into the existing conditions of license and should not sit in any separate document. Whilst I have had training as a workplace first-aider, I do not believe I should be required to accept responsibility for administering first aid to members of the public as a "trained first-aider", whether or not they are passengers in a vehicle driven by me, not least as it is unclear what liability my acts or omissions may render me liable to in either a civil or in a criminal case - see Good Samaritan provisions which may render the Samaritan liable if his/her actions (inadvertently) make the situation worse. What is the purpose of a vehicle age restriction? Any such restriction would be arbitrary as bespoke taxi vehicles are purpose designed and built for the work of a taxi in a way that ordinary motor cars and modified vehicles (vehicle manufacturers, vans and mini-buses are not. The vehicle types are not comparable and if fitness for purpose and the condition in which the vehicle is maintained is the issue, this should be dealt with by improved vehicle condition rules as part of the annual taxi test, together with random roadside inspections - I have seen on documentary programmes that other licensing councils do this, and I would argue it is far more effective at ensuring that vehicles are constantly maintained to a high standard, rather than just being made ready once a year for a test - what we all want is an affordable, as well as a clean, well presented, reliable and safe vehicle to ride in, and that's exactly what I offer my customers, despite my vehicle being older. It's not the age of my vehicle that makes it superior, it's the maintenance I see to it getting and the money I spend on maintaining its mechanicals, and importantly, it's appearance and comfort. Training in equality and related issues should not be a requirement of taxi and PH drivers, However, it should not be onerous or costly for the Council to issue drivers with information documents at license renewal and will achieve the Council's aims no less effectively. Before introducing new requirements or conditions or extending the scope of those already in place, the Council should first concentrate on active enforcement by its own officers of the existing regulations and conditions - e.g. to end the touting currently taking place on a routine and daily basis by PH drivers on days when office bookings are slow: customers won't complain if they get a ride home and aren't especially bothered that they're not insured on three short 5 - 10 minute drive - This is probably the single biggest and most frequently occurring public protection issue in the trade in Huntingdonshire District and one we must actively address if we are to jointly improve the reputation of the industry, and it can't be left solely for taxi and PH drivers to challenge and/or report the miscreants to HDC. Evidence needs to be gathered by independent officers, warnings issued and if unheeded, licences revoked - after all, the touting PH driver may not even be licensed to drive the PH car he/she is offering for hire, and without an office to provide bookings to the driver, touting would be more likely to take place, especially as many customers I have driven have been surprised to learn that I am required to wear/display an HDC issued ID identifying me to them as a licensed driver. It would also be great if, jointly with HDC, we could set up a public education programme so that service users can learn about the differences between HCs and PHs, their rights on charging and charging methods, what they should expect from their HC or PH driver etc - if we can educate our service users and raise their expectations and knowledge, regulation will become so much more effective and we will have a local service industry that adheres to standards and provides a consistent level of customer service throughout the District.
- 11 Introduce a more clearly defined and specific criteria for ensuring the quality rather than age of vehicle - maintenance is more important - there are some shocking private hire vehicles. Random roadside inspections - I've seen spare tyres being swapped at Huntingdon Dress code policy is needed Mystery shopper programme at taxi ranks Taxis are better than minicabs in my experience All taxis and minicabs should have child and booster seat 11/21/2017 10:28 PM
- 12 Thanks 11/21/2017 9:06 PM
- 13 Before granting a 3/5 year licence for drivers/operators a licence should be granted for an initial period of one year to ensure they are fit and proper before being granted a licence of a longer duration. 11/8/2017 10:34 AM
- 14 Minimum age for a applicant should be 25 years of age. Minimum driving experience for an applicant applying for a hacknet Carriage/Private Hire Driver's Licence should be 5 years WITHOUT any traffic related endorsements, such as dangerous driving, excessive speeding penalties 10/28/2017 5:04 PM
- 15 There should be a policy that covers vehicles suitable to carry disabled passengers with wheelchairs. An operator should have to have a suitable vehicle for every five normal vehicles. 10/26/2017 10:03 AM
- 16 age limit should not be changed as this will cause for concern drivers as vehicles that are already with plates of license if u need to change it cars with 2005 and before should not be allowed as they are old this way it helps the drivers who currently Have vehicles are newer which will bring hardship due to costs and maintainance and uncertainty in the market. 10/25/2017 4:23 PM

Taxi Policy Consultation

SurveyMonkey

17	car age limits should not be changed as all cars owners will not be able to afford vehicles if they are changed this will bring hardship or anything vehicle before 2005 should not be in taxi.thanks	10/25/2017 4:09 PM
18	All vehicles licensed by the council must have a standard MOT test certificate like everyone else	10/22/2017 7:22 PM
19	there are too many taxis and private hire .please cap the numbers .	10/20/2017 5:25 PM
20	Too many HDC Hackney's in the Peterborough area with different company names	10/20/2017 2:15 PM
21	I disagree with the vehicles having to have a maximum age limit etc, as long as the vehicle is in roadworthy condition that's what should matter, vehicles should also be allowed to have magnetic signs on vehicles as if they are on permanently then it gives thieves a reason to break into the car!	10/18/2017 8:19 PM
22	Drivers could do with magnet signs displaying private hire in general vehicles are clean and tidy and good order	10/17/2017 3:18 PM
23	There is a problem in recruiting drivers. the applicants are there, but the process is too convoluting and expensive. I further believe that there has to be an easier way in licensing drivers. apart from the DBS, which is important, the use of third party contractors to implement the regulations to license a driver should be reviewed.	10/16/2017 11:34 AM
24	Question 20 answer would be Yes except for plate exempt executive cars. Should be an emissions limit for PH vehicles. No euro 4 vehicles.	10/4/2017 10:25 PM
25	Please consider allowing all taxis to use MyTaxi (or similar apps) for booking and to enforce that all cars (private hire + hackney) accept cards	10/1/2017 5:38 PM